

IMPORTANT INSURANCE INFORMATION

All Ayusa students are provided with travel insurance as part of their program. Host families are encouraged review the insurance materials, and the information should be kept in a safe and accessible place, known to both the student and the host family.

The Ayusa website has updated information and additional forms to download at: <http://www.ayusa.org/insurance>

1) Determine which Overseas Partner (OSP) facilitated the student’s program. The insurance plan is the following:

OSP Name	Plan:
All Other Students	AVI
Grant Students (YES, CBYX)	ASPE
ITEA	AVI-ITEA
Travel Active	Europeesche
All “STS” countries	Falck/Europ Assistance
Partnership International	ACE International
Interway	SOS Assistance Espana

2) After confirming the right plan, use the contact information below. Consult your AYUSA Representative if you are unsure.

Plan:	Policy #	Emergency Phone:	Claims Processing:
AVI	FR32/620.682	1-888-551-9798 • 24 hours	<p>For reimbursement of all self-paid claims:</p> <p>ARMSCO AVI Claims PO Box 3514 San Rafael, CA 94912 415-459-2620 www.avi-international.info Login: 620.682 (dot included)</p> <p>For claims submitted by medical/dental providers:</p> <p>AVI Assistance SelectCare Worldwide 2316 Delaware Avenue #292 Buffalo, NY 14216 1-888-551-9798 www.avi-international.info</p>
ASPE		1-800-461-0430	<p>Seven Corners Attn: Customer Service P.O. Box 3724 Carmel, IN 46082-3724 Phone: 1-800-461-0430 Fax: 317-575-6467 www.usdos.sevencorners.com</p>
Falck/Europ Assistance	STS_High School_2010_03	1-877-243-8735	<p>Falck TravelCare E-mail: assistance@falcktravelcare.com or claims@falcktravelcare.com www.falcktravelcare.com</p>
AVI - ITEA	FR32/720.782	1-866-742-1656	<p>AVI Assistance/Selectcare Worldwide 2316 Delaware Avenue #292 Buffalo, NY 14216 1-888-551-9798 E-mail: avi-claims@selectcareworldwide.com www.avi-international.info</p>

ACE International	54 GE AFF 138 (Health) 54 GE AFF 139 (Accident)	1-800-308-5067 • 24 hours	ACE International PO Box 15417 Wilmington, DE 19850 Phone: 1-800-262-8028 E-mail: miki.leyland@acegroup.com
Europeesche	Europeesche	011-31-20-6515-777 • Call collect • 24 hours	For medical advice, call the Helpline. Visit this website (in Dutch) for more information on insurance claims: http://www.tasmanverzekeringen.nl E-mail: info@tasmanverzekeringen.nl
SOS Assistance Espana	34-001852	1-215-942-8226 • 24 hours	International SOS Assistance, Inc. 3600 Horizon Boulevard, Suite 300 Trevose, PA 19053 Phone: 1-215-942-8000 Fax: 1-215-942-8299 www.internationalsos.es