

HOW TO CONTACT FALCK TRAVELCARE:

Falck TravelCare 24-hours Assistance service:

If you need assistance due to following issues: Illness and repatriation, Dental damage, Curtailment, Summoning, Evacuation.

If case of an emergency contact Falck TraveCare's 24 hours assistance service:

Falck TravelCare 24-hour assistance

Tel: +46 8 587 717 17

Toll free number from USA/Canada: 1 877 243 8735

Tel; when dialing from USA or Canada: 011 46 8 77 243 8735

Fax: +46 8 505 939 13

Fax: when dialing from USA or Canada: 011 46 8 505 939 13

E-mail: assistance@falcktravelcare.com

Claims Department:

In case of other claim events such as; non acute medical matters, Personal liability, Legal assistance, Program interruption, Travel documents, Luggage, Luggage delay, Personal delay, Compensation due to Disability and Death.

For reimbursement of claims and all other non-acute matter:

(open from 08.30 am to 05.00 pm Central European time)

Address:

Falck TravelCare

Box 44024, Mejerivägen 9

SE-100 73 Stockholm

Sweden

Tel: +46 8 579 379 00

Tel: when dialing from USA or Canada: 011 46 8 579 379 00

Fax: +46 8 505 939 19;

Fax; when dialing from USA or Canada: 011 46 8 505 939 19

E-mail: claims@falcktravelcare.com